



WHO WE ARE

GNS is a trusted national provider of telecommunications and IT services. With over 20 years of experience, we expertly provide voice, data, internet and security services across a variety of industries coupled with superior customer service. Specifically, we specialize in fully integrated voice, hosted services and traditional on-premise equipment options, along with large access fiber-based internet solutions, hosted contact center and data security. GNS has implemented complex applications for mid-size and enterprise organizations including MPLS, Co-Location and Cloud based services, together with fully integrated IP telephony hardware and hosted services.

As an independent agent representing the leading telecom and IT service companies, our customers appreciate the value-added services, our customer service “plus” and expert analysis we provide at no cost, while delivering the most competitively priced service programs in the industry. Because of this and more, GNS has earned the title “trusted advisor” from its large customer base.

SOME OF OUR VALUE-ADDED SERVICES INCLUDE:

- Cost-free audit of current service and rate plans
- A responsive and knowledgeable customer service team with 24/7 availability
- A detailed voice and data plan designed to lower costs and enhance performance
- Assistance with system and hardware upgrades
- Identification/mitigation of any current telecom billing errors
- Implementation of more cost-effective telecom and IT network programs
- Telecom/IT invoice audits to insure correct contracted pricing
- Maintenance of detailed customer inventories of GNS services

GETTING STARTED WITH GNS

- Following an initial comprehensive assessment of existing voice/data/security/contact center plans and future service needs, multiple carrier and provider programs are researched.
- GNS designs and engineers a solution focusing on the customer’s objectives.
- GNS’ solution is compared side-by-side to existing services to clearly demonstrate financial benefit and improved product offering.
- GNS is experienced in all aspects of account management from the start to solution implementation and training and is dedicated to providing ongoing exceptional customer service and support.

For more information please call, email or visit our website:

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